



**MURIEL AYALA**

Director of Children's Services  
Lotus House Women's Shelter  
Miami, FL



Muriel Ayala is the Director of Children's Services and leads an amazing team of well-trained child counselors and assessment, data, and engagement professionals that work together to provide evidence-based assessment and treatment for the families who stay at the shelter. Muriel Ayala has been actively serving the Miami-Dade community since 2008.

She has experience working with vulnerable populations such as immigrants, incarcerated, child welfare, at-risk youth, and mental illness. These populations have varied in age group. She has provided direct service through case management, assessment, and individual and group therapy.

She is passionate about making an impact in the lives of families by upholding her team's mission: to disrupt the cycle of homelessness by addressing multigenerational trauma of the mothers and children and helping mothers to respond in the most helpful manner to their children's emotions and behavior.